



Insurance for Everyone

With us, making a claim is as easy as taking out a policy.

**This document is intended to make it easy to report a claim.
You may wish to give a copy of this to your dependents.**

For non-emergency claims you can notify us through the claims link on our website:

[Insuranceforgroup.com/claims](https://insuranceforgroup.com/claims)

For immediate assistance please contact For immediate assistance please contact Northcott Global Solutions Ltd (NGS) our Global Medical and Claims Assistance Partner:

Tel: +44 (0)207 183 8910
Back up Mobile: +44(0) 7785627433
Email: ops@northcottglobalsolutions.com

Should you need medical treatment they will arrange this for you. They will also place a guarantee of payment, so you do not have to pay for any treatment. They deal with everything from out-patient appointments to evacuations.

You will be given a case number which you will need to quote each time you contact us. Their team will liaise with your insurance company and oversee your case management. Crisis24 must be informed that this contract covers the person concerned and the following details must be provided:

- Scheme reference: Insurance for Journalists
- Your name and address
- Your location and nature of the medical emergency.
- The name and phone number of the doctor and the hospital treating you

Failure to contact NGS and obtain authorisation may prejudice the claim and could mean that some or all of the costs involved may not be paid.

In the event that liability cannot be established at the outset of an emergency, it is agreed that the first named insured will guarantee payment until such time that liability can be accepted by the insurers.

*subject to policy terms and conditions

Do you need any help?

- If you have any questions concerning an ongoing claim then please contact Crisis24
- If you have any questions concerning the purchase of a policy, or an existing policy, then please contact us using the details below.



*Insurance for Ltd are administrators of specialist insurance schemes for Individuals and employees worldwide
 This scheme is insured by Atlas Life Insurance (PCC) Ltd who are licensed and regulated by the Seychelles Financial Services Authority
 Version 1.00 March 01 2024*

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